

ADVICE STRATEGY in Central Bedfordshire

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Central
Bedfordshire

Current Advice Strategy



2009-2010

Development led by **BAF**

2011

Adopted by **Central Bedfordshire Together**

July 2011

Launched – one of first
in the country - innovative

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Current Advice Strategy

Focus is on **social welfare, civil legal** advice issues

Benefits

Housing

Debt

Consumer

Family

Employment

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Advice Planning Board

- Set-up in 2012 to oversee Advice Strategy
- Multi-agency group
 - **CBC** - SCHH, Children's Services, Public Health, Equalities and Diversity, Partnerships and Community Engagement
 - **BAF** – 3 BAF representatives
 - **AdviceCentral**
 - **Aragon Housing Association**
 - **Bedfordshire Clinical Commissioning Group**
 - **Stronger Communities Thematic Partnership**

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Advice Planning Board

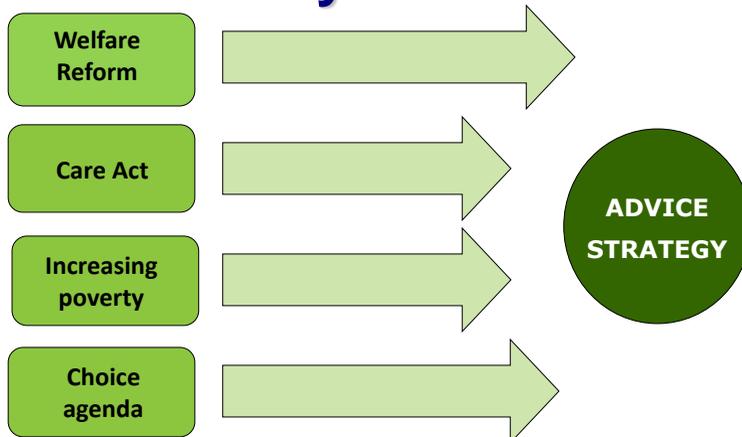
■ Key achievements

- Reviewed local advice provision
- Provided support for AdviceCentral funding bid
- Developed links with other community strategies
- Organised Volunteering Campaign for advice services in Central Beds.
- Supports CBC contribution towards BAF's core costs
- Refreshing / Expanding Advice Strategy

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Refresh of Advice Strategy - Key drivers



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Expansion of Advice Strategy



New Advice Strategy - BEST Vision

Our vision is that the overall quality of life of people in Central Bedfordshire is enhanced by them being able to get the **BEST** quality information and advice that they want, when they want, and how they want.



New Advice Strategy - **BEST** Principles

- **Built up** and planned in a coordinated manner
- **Embedded** with a commitment to equalities
- **Supplied** free at the point of delivery
- **Tailored** to meet the diverse needs in the community

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New Advice Strategy - **BEST** Outcomes

- **Better access** to information and advice services
- **Excellent quality** of services
- **Stronger collaboration** in planning, funding, promoting and delivering services
- **Targeted prevention** of problems through early stage information and advice

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New Advice Strategy



New Advice Strategy - Timescale

June – September 2015

Development

October – December 2015

Consultation

January – March 2016

Finalisation and adoption

April 2016

Launch